

Pricing Policy

Effective Date: January 24, 2025

Version: 1.0

Introduction

Welcome to Eiffels AI by Insynergi Oy. This Pricing Policy outlines the pricing structure, billing, payment methods, and other related terms for using Eiffels AI services. By using our services, you agree to these terms.

Product Description and Key Features

Eiffels AI offers cutting-edge AI-driven solutions integrated with popular messaging platforms like WhatsApp and Telegram. Key features include Generative AI, Robotic Process Automation (RPA), Large Language Models (LLM), and Big Data integration, specifically designed for the construction industry and related sectors.

Current Prices

Enterprise Package

- Price on Request
- Contact: info@eiffels.ai to request AI custom features, and Eiffels AI will calculate the package price.
- Who is this for? For tailor-made solutions within AI, Data Collection, Data Tracking, and WhatsApp development domains.

1. Company Pricing

- Base Package: €99/month – includes 3 team members.
- Extra Seats:
 - 4–10 seats: €9.90 per seat.
 - 11–20 seats: €8.90 per seat.
 - 21–30 seats: €7.90 per seat.
 - 31–50 seats: €6.90 per seat.
- Who is this for? Ideal for companies with 3–50 team members. Scalable pricing ensures savings as your team grows.

2. Light Entrepreneur or Individual Pricing Package

- **Flat Rate: €24.90/month.**
- **Who is this for? Perfect for solo entrepreneurs or individuals managing their own work.**

3. Discounts and Promotions

- **Trial Offer: One-month free trial for new users.**
 - **Referral Discount: Refer a friend and get a discount on your next month's subscription. The discount percentage may vary.**
 - **Partner Discount: Unique discounts for Eiffels AI partners.**
 - **Special Offer Discounts: Discounts during marketing campaigns and special promotions.**
 - **Other: Contact us for additional tailored offers or unique discounts.**
 - **Partner or Promotional Discounts: Contact us for tailored pricing for your team or during special campaigns.**
-

Billing and Payment Methods

- **Payment Methods: Major credit cards and bank transfers are accepted.**
 - **Billing Cycle: Monthly billing cycle.**
 - **Invoicing: Invoices are issued on the 1st of each month and due within 15 days. We utilize e-invoicing for seamless and efficient processing.**
-

Taxes and Additional Fees

- **Applicable Taxes: Based on the user's location and added to the subscription fee.**
 - **Overage Fees: Overage fees for extra or specific AI requests may vary from €0.05 to €0.30 per request. Customers will be notified if such a request occurs, and the price must be accepted by the customer before any charges are applied.**
-

Refund and Cancellation Policy

- **Refunds: Issued within 30 days of purchase if the service is unused.**
 - **Cancellations: Monthly subscriptions can be canceled anytime with a 30-day notice.**
-

Compliance and Legal Considerations

Eiffels AI complies with GDPR and other relevant data protection laws. All compliance-related costs are included in the subscription fees.

Customer Support and SLAs

- **Light Entrepreneur Package: Email support with a response time of 48-72 hours.**
 - **Company Packages: Priority email support with a response time of 24 hours.**
-

Contact Information

- **Email: support@eiffels.ai**
 - **Phone: +358 40 7371010**
-

By subscribing to Eiffels AI, you agree to the terms outlined in this Pricing Policy.