

Terms of Use

1. Introduction

Welcome to Eiffels AI, a trademarked product by Insynergi Oy. These Terms of Use govern your use of Eiffels AI's services. By accessing or using our services, you agree to comply with and be bound by these terms. If you do not agree with these terms, please do not use our services.

Effective Date: January 24, 2025

Version: 1.0

2. Company Information

Insynergi Oy

Lapinlahdenkatu 16, 00180 Helsinki, Finland

Company ID: 3141141-9

3. Description of Services

Eiffels AI is a cutting-edge plugin designed for popular messaging platforms like WhatsApp, Telegram, and other messengers. The platform integrates seamlessly with these messaging systems by leveraging advanced backend protocols, including robust API handling, secure data transmission, and real-time processing mechanisms. These measures ensure reliable performance and a secure user experience. Leveraging Generative AI (GenAI), Robotic Process Automation (RPA), Large Language Models (LLM), and Big Data, Eiffels AI provides quick, accessible, and user-friendly solutions for various industries, particularly in construction and related sectors. These technologies are orchestrated through an advanced backend system that integrates data pipelines, ensures real-time decision-making, and applies robust security measures to protect user data while maintaining system integrity.

Key Features:

- **Generative AI and LLM:** Understands and generates human-like responses, providing intelligent, context-aware interactions.
- **Robotic Process Automation (RPA):** Automates repetitive manual tasks, increasing efficiency and reducing errors.
- **Big Data Integration:** Delivers precise and accurate insights for data-driven decision-making.
- **Industry-Specific Solutions:** Addresses specific challenges in various sectors with on-site project support.
- **B2B Networking Enhancement:** Boosts business interactions and collaborations, facilitating seamless communication within the industry.

- **AI Marketplace:** Offers a platform for users to find and supply services, jobs, and items. Note that Eiffels AI is not responsible for the accuracy or authenticity of user-provided content or information shared on the platform.
- **Group Integration:** Eiffels AI can be added to WhatsApp groups, granting the platform full access to all data within those groups. By adding Eiffels AI to your group or using its number, you explicitly give permission for Eiffels AI to access and collect group data to enhance your experience and improve AI results. Data collected will be used in compliance with these Terms of Use.

Eiffels AI may also use RPA technology to collect publicly available data from websites to enhance user listings and improve efficiency. This data will only be published with explicit user permission and in accordance with these Terms of Use. For additional details, please refer to the [\[AI Marketplace Terms of Use and Privacy Policy\]](#)([link to AI Marketplace Terms and Privacy Policy](#)).

4. User Eligibility

Eiffels AI services are intended for users who are at least 16 years old. By using our services, you represent and warrant that you meet this eligibility requirement.

5. User Accounts

Users may be required to create an account to access certain features of Eiffels AI. You are responsible for maintaining the confidentiality of your account information and for all activities that occur under your account. Insynergi Oy reserves the right to suspend or terminate accounts that violate these Terms of Use.

6. Usage Guidelines

- **Acceptable Use:** Users must use Eiffels AI in compliance with applicable laws and regulations. You agree not to misuse the services or engage in any activity that interferes with or disrupts the services.
- **Prohibited Activities:** Users must not use Eiffels AI for illegal activities, spam, harassment, or any activity that violates the rights of others. Users must not attempt to reverse-engineer, decompile, or disassemble the software.
- **User-Generated Content:** Users are responsible for any content they create, share, or transmit using Eiffels AI. Insynergi Oy does not endorse or assume any responsibility for user-generated content.

7. API and RPA Integration

Eiffels AI uses APIs and Robotic Process Automation (RPA) to connect to existing systems, such as ERP platforms, to enhance user convenience. To ensure data security, Eiffels AI implements robust encryption protocols, secure authentication processes, and continuous monitoring during these integrations. These measures safeguard user data

while enabling seamless connectivity. By enabling these integrations, users acknowledge and agree that:

- Access to these systems is granted at the user's own responsibility.
- Users are responsible for ensuring they have appropriate rights and permissions to grant such access.
- Insynergi Oy is not liable for any issues, disruptions, or data inaccuracies arising from the integration process or the systems being accessed.
- Users accept full responsibility for granting third-party system permissions.
- Users agree to indemnify Insynergi Oy against claims arising from the misuse of third-party systems connected via Eiffels AI.

8. Intellectual Property

- **Ownership:** Eiffels AI and all related materials are the intellectual property of Insynergi Oy. Users are granted a limited, non-exclusive, non-transferable license to use the services as intended.
- **User Content:** By submitting content to Eiffels AI, users grant Insynergi Oy a worldwide, royalty-free license to use, reproduce, modify, and distribute the content in connection with providing the services. Users warrant that submitted content does not violate the rights of third parties.

9. Privacy and Data Protection

Eiffels AI complies with all relevant data protection laws, including the General Data Protection Regulation (GDPR) and the California Consumer Privacy Act (CCPA). Our AI models are trained and updated to adhere to these regulations, ensuring compliance in all aspects of data processing. For detailed information on how we collect, use, and protect your data, please refer to our [\[Privacy Policy\]\(link to privacy policy\)](#).

Users have the following rights regarding their personal data:

- The right to access, rectify, or delete their data.
- Users can exercise these rights through a dedicated portal or API designed for data management. This backend interface ensures transparency and ease of access for managing personal data.
- The right to restrict or object to the processing of their data.
- The right to data portability.
- Users may opt-out of data enhancements or sharing for AI Marketplace purposes via the dedicated portal.

To exercise these rights, users can contact us at support@eiffels.ai.

10. Disclaimers and Limitations of Liability

- **AI-Generated Content Disclaimer:** Eiffels AI generates responses and outputs based on the data and prompts provided by users. The accuracy, appropriateness, and legality of AI-generated content are the sole responsibility of the user. Insynergi Oy is not liable for any consequences arising from the use of AI-generated content.
- **Disclaimers:** Eiffels AI is provided "as is" without any warranties of any kind, either express or implied. Insynergi Oy disclaims all warranties, including but not limited to, the accuracy, reliability, and availability of the services.
- **Limitation of Liability:** To the maximum extent permitted by law, Insynergi Oy shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of or in connection with your use of Eiffels AI. This includes, but is not limited to, damages for loss of profits, data, or other intangible losses.
- **Indemnification:** Users agree to indemnify and hold harmless Insynergi Oy, its affiliates, and their employees from any claims, damages, or liabilities arising out of the user's breach of these Terms, misuse of the services, or actions resulting from third-party integrations.
- **Data Breach Disclaimer:** Insynergi Oy is not responsible for data breaches resulting from circumstances beyond its control, including user negligence or third-party system vulnerabilities.

11. Modification of Terms

Insynergi Oy reserves the right to modify these Terms of Use at any time. Changes will be effective immediately upon posting. Continued use of Eiffels AI following any changes constitutes acceptance of the revised terms. Users will be notified of significant changes through the service or email.

12. Governing Law and Dispute Resolution

These Terms of Use shall be governed by and construed in accordance with the laws of Finland. Any disputes arising from or related to these terms shall be resolved through binding arbitration in Helsinki, Finland, under the rules of the Finnish Arbitration Association.

13. Contact Information

For support or inquiries, please contact us at:

- **Email:** support@eiffels.ai
- **Phone:** +358 40 7371010

By using Eiffels AI, you acknowledge that you have read, understood, and agree to be bound by these Terms of Use. If you have any questions, please contact us at the provided contact information.

AI Marketplace: Terms of Use

Effective Date: January 24, 2025

Version: 1.0

Welcome to the Eiffels AI Marketplace, a service provided by Insynergi Oy ("we," "our," or "us"). By using the Eiffels AI Marketplace, you agree to these Terms of Use. Please read them carefully.

1. Service Description

The Eiffels AI Marketplace enables individuals and businesses in the construction and related industries to list and find services, jobs, and items through WhatsApp and our website. We may use Robotic Process Automation (RPA) technology to collect publicly available data, with user consent, to enhance visibility.

2. Acceptance of Terms

By using the Eiffels AI Marketplace, you acknowledge and agree to:

- Comply with these Terms of Use.
 - Provide accurate information when submitting your listings.
 - Grant us permission to publish your data after you agree to our Terms and Privacy Policy.
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3. User Responsibilities

- You are responsible for ensuring your listings comply with applicable laws and do not contain harmful, fraudulent, or inappropriate content.
 - You must have the rights to publish any data or material you submit.
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4. Data Collection and Usage

- We may collect and process data you provide directly or data we collect with your consent from public sources.
 - Listings may be visible on WhatsApp and our website.
 - Users must agree to our Terms of Use, Privacy Policy, and GDPR compliance before publication.
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5. Intellectual Property

- All rights to the platform, design, and features belong to Insynergi Oy.
 - By submitting a listing, you grant us a non-exclusive, worldwide license to display, distribute, and promote your listing.
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6. Limitations of Liability

- Insynergi Oy is not responsible for the accuracy of user-generated content or for disputes arising from transactions facilitated through the platform.
 - We do not guarantee continuous availability of the service.
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7. Termination

We reserve the right to suspend or terminate access to the platform for violations of these Terms of Use or misuse of the service.

8. Modifications

We may update these Terms of Use at any time. Continued use of the service constitutes acceptance of the updated terms.